

JAMES KROES

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EDUCATION

Georgia Institute of Technology, College of Management, Atlanta, Georgia
Pursuing Ph.D. in Operations Management, Expected Graduation - May 2007
Advisor: Soumen Ghosh

Georgia Institute of Technology, College of Management, Atlanta, Georgia
M.S. in Management of Technology, December 1999

Rensselaer Polytechnic Institute, Troy, New York
B.S. in Mechanical Engineering, May 1994

AREAS OF INTEREST

Supply Chain Strategy
Manufacturing and Service Outsourcing
Global Offshoring
Supplier Management

TEACHING ACTIVITIES

Spring 2006	Introduction to Management Science (MGT 2251) Fully responsible for course preparation and teaching.
Fall 2005	Service Operations Management (MGT 6357) Graduate Teaching Assistant.
Spring 2005	Introduction to Management Science (MGT 2251) Fully responsible for course preparation and teaching. (Teaching evaluation: 4.8 / 5.0)

AWARDS AND HONORS

First Place – Ph.D. Student Paper Competition – 2005 Southeastern INFORMS Annual Meeting.
Graduate Research Stipend, Georgia Institute of Technology, 2002 to 2006.

RESEARCH PUBLICATIONS (REFEREED PUBLICATIONS ONLY)

Kroes, James (2005), "The Effect of Business Services Outsourcing Announcements on the Market Value of the Firm", Proceedings of the 2005 Southeastern INFORMS Annual Meeting.

RESEARCH IN PROGRESS

Kroes, J., Ghosh, S. (2006), "Outsourcing of Supply Chain Processes: Evaluating the Synergy between Strategic Outsourcing Drivers and Competitive Priorities", Working Paper.

Kroes, J, Ransbotham, S. (2006), "Coordination in the Electric Utility Customer-Supplier Case", Research in Progress.

Kroes, J. (2006), "The Effect of Offshore Business Services Outsourcing Announcements on the Market Value of the Firm", Working Paper.

CONFERENCE PRESENTATIONS

Kroes, J., "The Effect of Offshore Business Services Outsourcing Announcements on the Market Value of the Firm", 2005 INFORMS Annual Meeting, November 2005, San Francisco, California.

Kroes, J., "The Effect of Business Services Outsourcing Announcements on the Market Value of the Firm", 2005 Southeastern INFORMS Annual Meeting, October 2005, Myrtle Beach, South Carolina.

EMPLOYMENT HISTORY

2003 to Present	Graduate Research Assistant, Georgia Institute of Technology, Atlanta, Georgia
2002 to 2003	Project Manager, EarthLink Incorporated, Atlanta, Georgia Managed a project team that developed and supported business and consumer applications.
2001 to 2002	Manager – Solutions Consulting, WebTone Technologies, Atlanta, Georgia Managed a team of employees that provided technical and business support to clients.
2000 to 2001	Project Manager, Celerant Consulting, Lexington, Massachusetts Managed multiple projects that implemented management decision support planning and reporting systems at client sites.
1994 to 2000	Senior Project Manager, Brown and Williamson Corp., Macon, Georgia Designed process improvements, implemented enhanced decision-support systems, and instituted new operating procedures.

PROFESSIONAL AFFILIATIONS

Member: Institute for Operations Research and Management Science (INFORMS)

Member: Production and Operations Management Society (POMS)

Member: Academy of Management (AOM)

Member: Institute for Supply Management (ISM)

DISSERTATION ADVISOR

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